



## IMPORTANT: For AETNA Insurance Members

### I HAVE AETNA INSURANCE. WHAT DOES THAT MEAN?

As a member of Aetna insurance, you are required to complete certain pre-testing requirements and/or enroll in their fertility programs. Failure to complete these steps **prior to your consultation** could result in unpaid claims and would then become your financial responsibility.

It is essential that you register with the Aetna fertility Hot Line. Regardless of your level of coverage or policy type, Aetna requires all of their members who are undergoing infertility treatment to call: **1-800-575-5999**. Aetna requests that you **call their hot line within 24 hours after your first visit** with Fertility Centers of Illinois. **Failure to call could result in unpaid claims and would then become your financial responsibility.**

### REFERRAL REMINDER

Please check with your insurance carrier to determine whether or not your policy requires you to have a written referral from your referring physician or an authorization number directly from your insurance carrier. Failure to acquire proper referrals could result in unpaid claims and would then become your financial responsibility.

877.324.4483 | [fcionline.com](http://fcionline.com)